

## GTM | Quality Policy

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We have established a quality policy that is consistent with the purpose and context of our business. This policy provides a framework for setting and reviewing objectives in addition to our commitment to meet relevant customer, regulatory and legal requirements and our commitment to continually improve our management system.

- I. **Customer focus:** As a company, we are committed to understanding current and future customer needs, meeting customer requirements and striving to exceed expectations.
- II. **Leadership:** Management is committed to creating and maintaining a work environment where people can engage in achieving our goals.
- III. **People engagement:** As a company, we recognize that people are the essence of good business and their full involvement, allows their skills to be used to our benefit.
- IV. **Process approach:** As a company, we understand that a desired result can be achieved more effectively if activities and related resources are managed as a process or a series of related processes.
- V. **Improvement:** We are committed to achieving continuous improvement in all aspects of our quality management system. This is one of our main annual objectives. Evidence-based decision making: As a company, we are committed to only making decisions in relation to our QMS after an analysis of all relevant data and information has taken place.
- VI. **Relationship management:** GTM Testing and Metrology GmbH recognizes that good relationships with its external suppliers contribute to the success of the company. Working in partnership creates the conditions for all parties involved to generate added value. Our dealings with all interested parties are fair, conscientious, decent and serve the common good and the promotion of economic growth

Our policy also includes meeting the requirements of all interested parties and our social, environmental, charitable, regulatory and legal responsibilities. We have established quality objectives that are related to this policy. This policy is available to all interested parties and is communicated within the company.